

What is an NCC Park Management Qualification?

The NCC Park Management Qualification, developed for aspiring or newly appointed holiday home park managers. This qualification provides a sound basis for a successful career in park management.

Who is this qualification for?

For managers who are new to their park role or aspiring or existing managers seeking enhanced learning to their current role or require best practice guidance in a park setting. This qualification will provide you with the confidence and relevant practical and academic skills to become a key influencer in managing a holiday park.



This qualification combines online and face-to-face learning, providing employees with the confidence and relevant practical and academic skills to become a successful holiday park manager.

Most importantly you can personalise the qualification, allowing you to choose modules, based on your staff or personal requirements. All courses are CPD Certified or endorsed by Awarding Bodies.

What will participants achieve?

Successful completion will result in a qualification equivalent to diplomas and master's degree level. Training will cover compliance topics mandatory to the industry along with a thorough understanding of the Combined Purchase and Licence Agreement Code of Practice. Please see our skills matrix attached.

How much does it cost?

You can get **interest-free monthly instalments** from £165 per month to help spread the cost. The total cost of the qualification starts from £2,970 +VAT per person.

How long will the qualification take?










We recommend you allow a minimum of 12 months, with most applicants expecting to take between 14-18 months for completion.

Pre-requisite/in-house accredited training

If your company offers similar training, as part of an in-house programme, which can be mapped to those units within this qualification, NCC Training Academy can consider accrediting your own in-house course. We will ask your company to provide evidence of end-point assessment paperwork to verify your company standards in delivery and outcomes. This enables you to still achieve the overall NCC Park Management Award whilst taking advantage of your own company's training programme. There is a fee for endorsed inhouse accredited training. Please ask for details.

How do I apply?

Your application is managed by NCC Training Academy. Please talk to our industry experienced training advisors at info@nccacademy.org.uk or tel: 01252 796090 where we will advise you of your best route to success

Leadership & Management	Residential Misuse	CHH Ownership Code of Practice	Caravan Holiday Home Sales	Acts & Licenses	Health & Safety
 	 		 		
Leading teams & Individuals	Classroom Course on Residential Misuse	Core Commitments	Classroom Courses on Caravan Holiday Homes Sales	Consumer Rights Course	Fire Safety
Influencing Communications & Personal effectiveness	Online Learning Course and Assessment	Marketing & Advertising Sales, Warranties & Maintenance	Online Learning Course and Assessment	GDPR	COSHH
Business & Commercial Acumen	Coming in 2019	Occupancy of the Pitch Charges & Changes in Pitch Fees	Coming in 2019	Bribery Act	Managing Safety
Building High Performing Teams and Handling Conflict		Changes in Arrangements on a Park		Entertainment Licensing	Risk Assessment
Coaching & Mentoring		Resale of the Holiday Home		Alcohol Licensing	Siting of Single & Twin Units Management Overview Coming 2019
Managing Change		Removal of Holiday Home from Pitch or Park		Gaming License	
Performance Management & Motivation		Occupancy of the Pitch Bequeathing a Holiday Home		Equality, Diversity and Inclusion	
Service Delivery Improvement		Complaint Handling Misuse of Holiday Homes		FCA	
		Arrangements in Northern Ireland		Consumer Credit Advertising regulations	